REGION I AGING SERVICES

Karen Quick, Regional Aging Services Program Administrator

Serving: Divide, McKenzie and Williams Counties

February 2006

INSIDE THIS ISSUE:

<u>Page 2</u>: Medicare Part D Prescription Drug Coverage Update

<u>Page 3</u>: The Office On Women's Health, Navigating the Currents of Memory Loss Conference

Page 4-5 ND Vulnerable Adult Protective Services Fact Sheet

<u>Page 6</u> Early Recognition of Dementia

<u>Page 7-8</u> North Dakota Family Caregiver Support Program

<u>Page 9-10</u>: The 2005 White House Conference On Aging

<u>Page 11</u> Telephone Numbers To Know

<u>Pages</u> <u>12-17</u>: Various resources



AGING SERVICES NEWSLETTER

Please share this newsletter with a friend, coworker, at your Senior Center, post on a bulletin board, etc... If you wish not to be on the mailing list for the newsletter, please contact Karen Quick at 774-4685. You are welcome to submit any have news vou may regarding services and activities that are of interest to seniors in this Northwest region. **Human Service Center** available makes services and assistance without regard to race, national color, origin, religion, age, sex. handicap, and is subject to Title VI of the Civil Rights Act of 1964. Section 504 of the Rehabilitation Act of 1975 amended. as Northwest Human Service Center is equal opportunity

employer.



MISSION STATEMENT:

In a leadership role, Aging Services will actively advocate for individual life choices and develop quality services in response to the needs of vulnerable adults, persons with physical disabilities, and an aging society in North Dakota.



MEDICARE PART D PRESCRIPTION DRUG COVERAGE UPDATE

Submitted by Bill Lardy, SHIC

On November 15, 2005 people with Medicare began signing for prescription drug coverage. Βv 2006, approximately January 13, 34,000 North Dakotans, about 33% of all people with Medicare, had drug coverage of some type, including approximately 8,700 who had enrolled in a stand-alone Private Prescription Drug Plan. As May 15, 2006 is the enrollment deadline for people who are currently on Medicare, there is plenty of time to review plan options and enroll in a drug plan. Be aware that if you miss the May 15th deadline your next opportunity to enroll will be from November 15 to December 31, 2006.

And there seems to be good reason to consider enrolling. AARP of North Dakota recently reported about a Minot woman who used to get her medicine from Canada at a cost of more than \$450 per month. enrolling in a Medicare Prescription Drug Plan she was able to get the same medications from local а pharmacy and save more than \$200/month!

During a January enrollment session in Grand Forks, among the half-dozen folks who enrolled, the least annual savings reported by any of them was more than \$1,100. Medicare estimates that, on average a person, who enrolls can expect to save about 50% of the cost of medications over a year's time, or about \$1,100/year.

FEBRUARY 2006

This seems to be born out by the numbers reported during the Grand Forks program. Of course, person's situation is different; amount of savings, if any, one might experience will depend on the medications taken and the plan chosen. But it seems too likely that true savings can be realized by those who do not now have any help in paying for their medicine.

Reviewing plans can be a bit of a challenge but there are trained people throughout the state who will help any who need it. The Aging Services Administration in the North Dakota Department of Human Services has personnel available in each of the state's eight regions. In addition, both Senior Health Insurance Counseling (SHIC) Program in the North Dakota Insurance Department and AARP of North Dakota have volunteers trained in many communities who are committed to helping their neighbors.

If you have not already done so, please take the time to see how you might benefit if you enrolled in a plan. The best way to review your options is to use the Medicare web site, www.Medicare.gov. If you don't use a computer perhaps you can ask a family member or friend. You may also call SHIC at 1-888-575-6611. Please don't ignore this new Medicare benefit. The potential for you to save real money is too great to let this first enrollment opportunity slip by. The sooner you sign up the sooner you will be able to save.





The Department of Health and Human Services' Office on Women's Health (OWH) is supporting two important heart health Web sites for women and health care providers. Please help us get the information out to your family, friends and community. The sites are:

For Your Heart (www.womenshealth.gov/ForYourHeart) -- For Your Heart is a simple, interactive Web site that provides women with personalized information and tips





on preventing heart disease. Following a brief survey, each woman receives stories on exercise, nutrition, weight loss,

smoking, diabetes, cholesterol, blood pressure, menopause, and stroke. These stories are tailored specifically to each woman's race/ethnicity, age, and heart disease risk factors. Please visit *For Your Heart* at http://www.womenshealth.gov/ForYourHeart/ or call 1-800-994-WOMAN (1-800-994-9662) or 1-888-220-5446 for the hearing impaired.

Heart Healthy Women(www. hearthealthywomen.org) -

Heart Healthy Women is the online source for the most up-to-date information on diagnosis and treatment of heart disease in women. The website features separate educational sections for women with heart disease and their healthcare providers. Information offered includes: 1) the most important signs and symptoms of

cardiovascular disease in women; 2) the accuracy of diagnostic tests for women; and 3) the safety and effectiveness of treatments and surgical procedures that are appropriate for women. For online information on the



diagnosis and treatment of heart disease, please visit *Heart Healthy Women* at http://www.hearthealthywomen.org.

"Navigating the Currents of Memory Loss" Family and Professional Conference March 11, 2006

- ✓ Get the latest update on Alzheimer's Research
- √ Gain perspectives from individuals in the early-stages of memory loss
- ✓ Learn innovative approaches to caring for persons with dementia

Satellite downlink from the Earl Brown Center in Minnesota will be viewed at: Harold Schafer Leadership Center, University of Mary – Bismarck

For more information or to register go to: www.alzmndak.org/currents2006.

Scholarships are available for family care partners.

*For questions, call the conference information line at (952)857-0529

*For other questions, contact Kristi Pfliger-Keller, Director Alzheimer's Association Minnesota-North Dakota at (701)258-4933



Background:

In 1989, the North Dakota Legislature passed the Vulnerable Adult Protective Services Law, which authorized the Department of Human Services to develop, administer, and implement a program of protective services for vulnerable adults.

Each regional human service center has an Elder Services Unit, which is responsible for vulnerable adult protective services, as well as other services.

Protection of vulnerable adults seeks to prevent further abuse, neglect, or exploitation and to promote self-care and independence.

State Law:

A vulnerable adult

is defined as any person older than age 18, is emancipated by marriage, or who has a substantial mental or functional impairment.

ND Century Code 50-25.2-03 states that any person who reasonably believes that a vulnerable adult has been subjected to abuse or neglect or observes conditions or circumstances that reasonably would result in abuse or neglect, <u>may</u> report the information to the Department of Human Services or to an appropriate law enforcement agency.

The law gives the department the right to assess and to provide or arrange the provision of adult protective services, if the vulnerable adult consents to and accepts the services. The department may pursue administrative, legal, or other remedies authorized by law, which are necessary and appropriate under the circumstances to protect a vulnerable adult who cannot give consent, and to prevent further abuse or neglect.

Did You Know: Adult children, other family members, church communities, and other informal support systems help meet the

January 2006 - Fact Sheet

Vulnerable Adult Protective Services

needs of many people. Individuals who receive vulnerable adult protective services often lack these informal supports.

Statistics: Vulnerable Adult Services

October 2004 – September 2005

- 515 New cases
- 368 Information and referral calls
- 199 Brief services (Required up to 2 hours of staff time to resolve. For example, helping a family locate needed services.)
- 457 Cases closed
- 7,650 hours spent on information and referral, brief services, and cases

NOTES:

- A clarification in reporting occurred. Case data should not be compared to data prior to the 2003-2004 federal fiscal year.
- A new case does not mean a person has not been served before. Recidivism is common.
 Abilities change over time, and concerns about neglect or abuse may resurface.

Referral Reasons

- 62% Self-neglect
- 17% Neglect
- 10% Abuse
- 11% Financial exploitation

Referral Sources

- 26% Agency
- 29% Medical/Home Health
- 16% Family
- 20% Community
- 5% Legal/Judicial
- 4% Self

Priority of Request

- 85% Non-emergency
- 7% Emergency
- 8% Imminent danger

See Side 2:

- Demographic Characteristics
- How Calls Are Handled
- Contacts

Vulnerable Adult Protective Services Demographic Data

October 2004 - September 2005

General

- 74% were age 60 and older
- 52% were female
- 95% were Caucasian
- 3% were American Indian/Native Alaskan

Marital Status

- 64% single/widow/widower
- 20% married
- 14% divorced
- 2% separated

Living Arrangements

- 61% live alone
- 32% live with a spouse or other family member
- 7% live with non-relatives

Alzheimer's and Related Dementia

- 69% Did not have dementia
- 31% Do have some sort of dementia

Reasons for Case Closure:

- 24% Referred to another agency
- 15% Moved out of the area, received protective arrangements, or died
- 14% Client refused services
- 9% Placed in long-term care facility
- 11% Referred to home & community-based services
- 27% Other

Another Resource:

North Dakota Senior Info Line 1-800-451-8693 www.ndseniorinfoline.com

Produced January 2006

N.D. Department of Human Services Aging Services Division

600 E Boulevard, Department 325 Bismarck N.D. 58505-0250

Phone: 701-328-4601 TTY: 701-328-3480

www.nd.gov/humanservices

Adult Protection in Practice:

- A vulnerable adult has the right to make decisions on his or her own behalf until he or she delegates responsibility voluntarily to another, or the court grants responsibility to another.
- When interests compete, a competent individual's decision supercedes community concerns about safety, landlord concerns about property, or family concerns about health or finances.
- A person can choose to live "in harm" or even self-destructively, if she or he is competent to choose, does not harm others, and commits no crimes. (Each year, about 15 percent of the people offered vulnerable adult protective services in N.D. refuse them.)
- Protection of vulnerable adults seeks to prevent further abuse, neglect, or exploitation and to promote self-care and independence.

How Calls Are Handled:

When a Regional Human Service Center receives a call about suspected abuse or neglect of vulnerable adults:

- Staff assess the situation via phone to determine if an emergency exists.
- Staff work with law enforcement.
- If it is not an emergency, but requires more than providing information and referral, staff may conduct a site visit to assess the situation and assure appropriate services are offered.
- If appropriate, staff may offer services to the vulnerable person such as homedelivered meals, personal care assistance, respite care, or other services.

Human Service Center Contact Information:

Bismarck	701-328-8888	888-328-2662
Devils Lake	701-665-2200	888-607-8610
Dickinson	701-227-7500	888-227-7525
Fargo	701-298-4500	888-342-4900
Grand Forks	701-795-3000	888-256-6742
Jamestown	701-253-6300	800-260-1310
Minot	701-857-8500	888-470-6968
Williston	701-774-4600	800-231-7724

Early Recognition of Dementia

Submitted by: Kristi Pfliger-Keller,

Director Western ND Regional Center MN-ND Alzheimer's Association

We have all experienced what we jokingly refer to as a "senior moment." Forgetting where you parked your car, encountering an acquaintance and being embarrassed by an inability to recall his or her name, or walking into a room and forgetting the task that spurred your reason for being there in the first place are all experiences in which most of us can relate.

However, one of the biggest myths surrounding "forgetfulness" is that it is a natural part of aging. Our body and its processes slow down as we age and it may take us a bit longer to remember or recall information. But, excessive forgetfulness is not normal and should warrant further investigation from a trained medical professional. Some of the warning signs of memory loss include disorientation to place or time, difficulty performing familiar tasks, problems with language, and changes in mood, behavior, or personality. It is crucial that a person concerned with memory loss receives a thorough diagnosis. Medical records show that over 200 different types of dementia exist – and Alzheimer's disease is just one of those types. Memory loss can be caused by nutritional deficiencies, depression, untreated thyroid conditions, reactions to medications, and much more.

The Minnesota-North Dakota Alzheimer's Association provides individuals and families affected by Alzheimer's disease and related disorders with information, education and resources that help enhance quality of life and ease caregiver stress. The Alzheimer's Association can be reached in Bismarck at 701-258-4933 or our 24-hour, 7 day a week Information HelpLine at 1-800-232-0851. On-line resources can be located at www.alzmndak.org. Note: check out our website for information on a family and professional educational opportunity to be held March 11th in Bismarck with noted researchers from Mayo Clinic.

ND Family Caregiver Support Program

Older patients with caregivers and assistance for activities of daily living: 1998 and 2000

by Lisa L. Dwyer, M.P.H. Division of Health Care Statistics, National Center for Health Statistics

Introduction

Many older community-dwelling reside with a caregiver, either family or nonfamily members. This living arrangement may result from one or more of the following situations: marriage, cultural norms (1), or the financial need or functional impairment of the care recipient (2). Combined data on discharged patients from the 1998 and 2000 National Home and Hospice Care Surveys reveal that 76 percent of those 65 years and over usually lived with their primary caregiver during the episode of care. A primary caregiver is an individual who is responsible for providing personal care assistance, companionship, and/or supervision to a patient (3). Over 80 percent of the primary caregivers in our sample were informal caregivers: spouses or children (including daughters-in-law or sons-in-law). More males than females lived with their primary caregiver, 90 percent versus 68 percent (p < 0.001), most likely due to men being cared for by their spouses who outlived them.

Oftentimes, coresidence with a primary caregiver is initiated when an older adult shows signs of activities of daily living (ADL) or instrumental activities of daily living (IADL) limitations that require caregiver involvement (2). Moreover, having a caregiver and receiving assistance with ADLs are strongly associated with using home health services (4). This

analysis uses data from the 1998 and 2000 NHHCS to examine ADL assistance received by home health patients ages 65 years and over and the extent to which receipt of services is related to sex. The NHHCS collects data about characteristics of home health care and hospice agencies and their patients using agency reports and medical records. The surveys collected information about the primary caregiver the patients had during the episode of care. It also collected information on the receipt of services for ADLs during this episode.

Table 1. Percentages of older home health patients living with a primary caregiver and receiving assistance with activities of daily living from the agency, by sex: National Home and Hospice Care Survey, 1998 and 2000

Activities of daily living	Percent male	Percent female	<i>p</i> -value
Any activity of daily living	41.7	52.7	<0.05
Bathing or showering	35.3	45.2	<0.05
Dressing	33.4	38.6	>0.05
Eating	5.6	10.0	<0.05
Transferring	28.1	35.3	>0.05
Walking	27.0	32.6	>0.05
Using toilet room	16.4	25.3	<0.05

NOTE: Responses "Don't know," "Not applicable," and "Blank or invalid" were excluded from the analysis.

Significant differences were found between the sexes in the receipt of ADL assistance. Specifically, more women than men received assistance with any activity of daily living overall, 53 percent compared to 42 percent, respectively. Almost half of the female patients (45 percent) received

assistance from a home health agency to bathe or shower compared to more than one-third of male patients (35 percent). Eating assistance was almost twice as likely among female patients as male. In addition, 25 percent of females received assistance from the agency in using the toilet room compared to 16 percent of males.

What does this data tell us?

The NHHCS data reveal that although men were more likely to live with their primary caregiver, women were more likely to receive formal services related to personal care. This demonstrates that informal caregivers, particularly of older women, do not provide all the necessary assistance; therefore, the patient still requires the help of formal care services. Although one would presume that women's older age caused them to receive more help, the data show that the difference in mean age was statistically, but not clinically, significant: 78.66 (standard error (S.E.) = 0.39) for women versus 77.39 (S.E. = 0.41) for men. On the other hand, the data reveal a significant difference in the percentage of females, 85 years and over, compared to males: 25 percent versus 18 percent, respectively (data not shown). Generally speaking, receiving assistance suggests more functional limitation or impairment, whether acute or chronic, among women for which the primary caregiver is unable or unwilling to provide. In fact, a recent publication emphasizes the importance of informal caregivers in our long-term care system and also reveals that many of them have health problems themselves (5). This may explain, in part, why many informal caregivers do not provide assistance in all personal care activities, such as bathing or showering, eating, or using the toilet room. Future NHHCS surveys (the next one will be administered in 2007) that collect information on who assisted the sampled patients with each ADL will provide data to address these issues more. Such data will also provide information about the potential

FEBRUARY 2006

needs of and the subsequent services necessary for patients after discharge from a home health agency.

Conclusion

There are significant differences between community-dwelling older men and women living with a primary caregiver in the services they received from home health agencies. A greater percentage of women than men received assistance for personal activities. such as bathing showering, eating, or toileting, even while residing with a primary caregiver. This underscores the importance of community resources (i.e., formal care services) that provide older women and their caregivers with ADL assistance and other services to help alleviate the burden of care due to functional limitations.

References

- 1. Himes CL, Hogan DP, Eggebeen DJ. Living arrangements of minority elders. Gerontology: Social Sciences 51B(1): S42–S48. 1996.
- 2. Mickus M, Stommel M, Given CW. Changes in living arrangements of functionally dependent older adults and their adult children. Aging Health 9(1): 126–143. February 1997.
- 3. Haupt BJ. Characteristics of hospice care discharges and their length of service: United States, 2000. National Center for Health Statistics. Vital Health Stat 13(154). 2003.
- 4. Kadushin G. Home health care utilization: a review of the research for social work. Health So Work 29(3): 219–244. August 2004.
- 5. Ho A, Collins SR, Davis K, Doty MM. A look at working-age caregivers' roles, health concerns, and need for support. Commonwealth Fund pub. #854, August 2005.



The 2005 White House Conference on Aging

By Clyde Leimberer, At-Large Delegate

The White House Conference on Aging occurs every 10 years and serves as a catalyst for the development enhancement of national, state and local aging policies in the US. This year's conference theme was: "The Booming Dynamics of Aging: From Awareness to Action". We were called upon to consider the impact and opportunities presented by the 78 million baby boomers that will begin in turn 65 5 years. recommendations and strategies will be compiled and presented to Governors in March and to the President and National legislators in June. These are also becoming available on the World Wide Web at: www.whcoa.gov

Some 1200 delegates were selected by the state Governors and national Senators and Representatives. However, I was selected as one of around 200 at-large delegates because of my unique background as Chaplain and workshop presenter. Other delegates from ND were: Shelly Peterson (NDLTCA), Dr. Clayton Jenson (UND School of Medicine and Chm. Good Samaritan Society), Dr. Kent Yohe (Chiropractor from Fargo), Dallas Knudson (Towner), Frederick Baker (New Town, Governor's Committee on Aging and Native Gloria Jetty Lefthand (Spirit American), Lake Tribe, St. Michaels, ND) and I.

Broad themes included:

- 1. Planning along the lifespan
- 2. The workplace of the future
- 3. Our community
- 4. Health and long term living
- 5. Civic engagement and social engagement
- 6. Technology and innovation in the emerging senior/boomer marketplace

Displays of Technology, Service Providers and other groups were also available to show how their products and services may help persons retain independence longer or resource our varied organizations.

I was the only one from North Dakota to attend a Roundtable on Global Aging where representatives of various countries (developed and undeveloped) spoke about aging persons in their their support of Dr. Richard Jackson from the nations. CSIS Global Aging Initiative brought perspective to our conference with the statement: "We live in an era defined by many challenges, from global warming to global terrorism. None is as certain as global aging. And none is likely to have such a large and enduring effect on the shape of national economies and the world order." It was very interesting to find that some European countries have a higher percentage of elderly persons than there In recent years, some are in the US. countries have added taxes to cover long term care insurance for their elderly residents.

A week before the Conference began, we were given 73 recommendations from the planning committee and within 24 hours, we were to vote on our top priorities (30 - 50). On Tuesday, we each selected 3 smaller groups to attend and talk about strategies to accomplish those resolutions.

The top ten recommendations in order as selected by delegates:

1. Reauthorize the Older Americans Act within the first six months following the 2005 White House Conference on Aging. A number of strategies were proposed including more funding, specific programming for the Native American

population, increasing support of family caregivers and increased nutrition services.

- 2. Develop coordinated. а comprehensive Long-Term Care Strategy by supporting public and private sector initiatives that address financing, choice, quality, service delivery, and the paid and unpaid workforce. Strategies to accomplish this included: promotion of Long Term Care Insurance or even a Medicare E to cover long term care costs; various scholarships and incentives to bring adequate numbers of workers into the field; the possibility of giving Social Security wages credit to family caregivers while they care for a family member.
- **3.** Ensure that older Americans have Transportation Options to retain their mobility and independence.
- 4. Strengthen and **Improve** the Medicaid Program for Seniors. Strategies proposed to accomplish this included: Ensure that reimbursements equal the cost of care (no caps on reimbursements); Mandate enforcement of the eligibility enforce process and the **Budget** Reconciliation Act of 1987: Funding parity for Mental Health issues; and provide full funding eligibility for persons eligible for both Medicaid and Medicare.
- 5. Strengthen and **Improve** the Medicare Program. Strategies proposed to include: accomplish this an enlarged emphasis on emerging preventative strategies and services; expanded benefits to include dental, vision, mental health, substance abuse and hearing loss: simplify Medicare part D.

FEBRUARY 2006

- Support Geriatric Education 6. Training for all Healthcare Professionals, Paraprofessionals. Health Profession Students Care Workers. and Direct Ironically, on Monday, while the conference was in session, a congressional committee voted to drop the Title 7 funding for the 50 major Geriatric research departments funded by the Government. (I spoke to Senator Dorgan about this during a personal appointment before I returned to Bismarck.)
- **7.** Promote innovative models of Non-Institutional Long Term Care.
- **8.** Improve recognition, assessment and treatment of Mental Illness and Depression among Older Americans.
- **9.** Attain adequate numbers of Healthcare Personnel in all professions who are skilled, culturally competent and specialized in Geriatrics. This is similar to # 6 but emphasizes the cultural competence and sensitivity to respond to unique wishes and values of Native Americans, persons with alternative sexual preferences and other cultures.
- 10. Improve State and local based integrated delivery systems to meet the 21st century needs of seniors. Improve and facilitate the communication and coordination between programs and service providers. The Health Insurance Portability Accountability Act (HIPAA) will have to be revised: a speaker likened the act to 'tying the shoestrings together and then ordering the healthcare providers and system to run'.

Experience Works Searches for North Dakota's 2006

Experience Works Searches for North Dakota's 2006 <u>Outstanding Older Worker</u>

Experience Works, the nation's largest training and employment organization for mature workers, is searching for North Dakota's outstanding older worker. Applicants must be 65 years of age or older, a resident of ND, currently employed, and working at least 20 hours each week for pay. Official nomination forms may be obtained from your local Experience Works representative or Experience Works, 2204 East Broadway, Bismarck, ND 58501-4930; phone 701-258-8879. The deadline for nominations is May 15, 2006.

Telephone Numbers to Know

Regional Aging Services Program Administrators

Region I - Karen Quick 1-800-231-7724

Region II - MariDon Sorum 1-888-470-6968

Region III - Donna Olson

1-888-607-8610 **Region IV** - Patricia Soli

1-888-256-6742 **Region V** - Sandy Arends 1-888-342-4900

Region VI - Russ Sunderland

1-800-260-1310 Region VII - Cherry Schmidt

1-888-328-2662 (local 328-8787)

Region VIII - Mark Jesser 1-888-227-7525

Vulnerable Adult Protective Services

Region I & II – Dale Goldade, Vulnerable Adult Protective Services - 1-888-470-6968

Region III – Ava Boknecht, Vulnerable Adult Protective Services, 1-888-607-8610

Region IV – Vulnerable Adult Protective Services, Patricia Soli - 1-888-256-6742. Direct referral may be made to Grand Forks County Social Services-701-787-8540.

Region V - Vulnerable Adult Protective Services, Sandy Arends - 1-888-342-4900. Direct referral may be made to Cass County Adult Protective Services unit - 701-241-5747.

Region VI - Russ Sunderland, Vulnerable Adult Protective Services - 701-253-6344

Region VII - Cherry Schmidt or Cherie Denning, Vulnerable Adult Protective Services - 1-888-328-2662 or 701-328-8888

Region VIII - Mark Jesser, Vulnerable Adult Protective Services - 1-888-227-7525

ND Family Caregiver Coordinators

Region I - Karen Quick - 800-231-7724
Region II - Theresa Flagstad - 888-470-6968
Region III - Kim Locker-Helten - 888-607-8610
Region IV - Raeann Johnson - 888-256-6742
Region V - LeAnne Thomas- 888-342-4900
Region VII-CarrieThompson-Widmer -800-260-1310
Region VIII - Judy Tschider - 888-328-2662
Region VIII - Michelle Sletvold- 888-227-7525

Other

Aging Services Division and Senior Info Line: 1-800-451-8693

AARP: 1-888-OUR-AARP (1-888-687-2277)

ND Mental Health Association (Local) 701-255-3692/ Help-Line: 1-800-472-2911

IPAT (Assistive Technology): 1-800-265-4728

Legal Services of North Dakota: 1-800-634-5263 or 1-866-621-9886 (age 60+)

Attorney General's Office of Consumer Protection: 701-328-3404 or 1-800-472-2600

Social Security Administration: 1-800-772-1213

Medicare: 1-800-633-4227

Senior Health Insurance Counseling (SHIC) ND Insurance Department: 701-328-2440

Prescription Connection: 1-888-575-6611

<u>Long-Term Care Ombudsman Services</u> **State Ombudsman:** Helen Funk-800-451-8693

Region I & II- Dale Goldade -1-888-470-6968

Region III & IV- Kim Locker-Helten or Donna Olson - 1-888-607-8610 or 701-665-2200

Region V & VI- Bryan Fredrickson -1-888-342-4900

Region VII- Helen Funk-1-800-451-8693

Region VIII- Mark Jesser-1-888-227-7525

VOLUNTEERS: Author Unknown
Valuable in countless ways.
Optimist and helpful everyday.
Lending support with a warm smile.
Unselfishly going the extra mile.
Notable for all the work you do.
Trusted because we can count on you.
Effective in all you undertake.
Esteemed for the difference you make.
Ready to serve in so many ways.
Special and deserving of our praise.

AGING IN PLACE:

TeleCare Connections - http://www.telecareconnections.com/ - reinventing many critical services for the homebound older adult that can help them maintain their health, live safely at home, reduce the impact of isolation and ease the tasks of daily living. An internet-based service that incorporates several new technologies which allows seamless communication and interaction between clients, informal caregivers and the professionals involved in their care. A medication inventory can be set up that provides audio and video reminders, vital signs can be monitored remotely and nutrition plans can be developed. The client can view health education programs, participate in fitness activities, view live web casts of local events, send and receive e-mail, read the local and national news, access the video on demand library or video conference with their family, friends and care manager. It also improves the capacities of local and distance informal caregivers since programs and resources designed specifically for the caregiver are incorporated into the program. Clinicians and care managers can conduct individual Televisits, monitor vital signs and provide education, support and training. There are tools and resources built in to assist the professionals with their work flow. Clients can choose to use either the TV or computer version to access TeleCare Connections. They are provided with a simple set-top box that comes equipped with speakers, a video cam and headset. No prior computer experience is needed to use the system. Further information can be obtained from the Monmouth County Office on Aging at 732-431-7450 in New Jersey.

Living Independently - http://www.livingindependently.com/index_fl.htm - QuietCare puts its powerful technology to work protecting seniors at home. Functions as a 24 hour-a-day, 7 day-a-week early detection and early warning system that lets caregivers and family members know that a loved one is safe and recognizes emerging problems before they become emergencies. Small, wireless motion sensors are strategically placed in key areas, including the elderly's bedroom, kitchen, bathroom and meal preparation and/or medication areas. Each sensor transmits information 24 hours a day/7 days a week about their daily living activities to a base station. The base station gathers this info and regularly transmits it to QuietCare's computers. Changes in the elderly's activities are analyzed so caregivers can be alerted to problems by call center professionals. QuietCare learns the person's normal behavioral patterns and notes any significant changes from them. The caregiver can log on to their loved one's password protected personalized website for information about when they exit the bedroom in the am, a fall may have occurred, about medications, meal preparation, activity index, night time bathroom visits, etc. 1-866-216-4600 or e-mail - contact@quietcare.info

PROMOTE ELDER-READY COMMUNITIES: www.subnet.nga.org/ci/5-top20.html

Older people want to live independently in their homes and neighborhoods for as long as possible. Key elements that are important to sustain older people in their communities include affordable housing, transportation, and necessary community supports. Governors can promote "elder-ready" communities through statewide initiatives and by working with local government. One example of a statewide initiative is Florida's Communities for Lifetime Initiative. In addition, several states are working with local governments through the AdvantAge Initiative to help accommodate the needs of older residents. The initiative's purpose is to help communities prepare for the growing number of older adults who are "aging in place" while creating livable neighborhoods for people of all ages. As part of the program, 10 communities in Arizona, California, Florida, Illinois, Indiana, New York, and Washington are working to address how communities can make a difference in the lives of the elderly.

HOME MODIFICATION:

www.homemods.org - Nat. Resource Center on Supportive Housing & Home Modification at the Univ. of S. California

NUTRITION NEWS:

www.arches.uga.edu/~noahnet - free lesson plans on fruits and vegetables, nutrition and bone health, eat well, live well with diabetes; general nutrition, food security, physical activity, medication management, etc.

http://nutrition.tufts.edu/consumer/pyramid.html - modified food pyramid for older adults http://www.fiu.edu/~nutreldr/SubjectList/IndexList.htm - Nat. Policy & Resource Center on Nutrition & Aging at Florida International University www.foodsafety.gov

http://www.nmaging.state.nm.us/nutrition/HDMFoodSafety04-031.pdf - home-delivered meals and food safety

The Dietary Guidelines provides authoritative advice for people two years and older about how proper dietary habits can promote health and reduce risk for major chronic diseases. Several recommendations address special populations such as older adults who are higher risk. Consumer-friendly materials such as brochures and Web sites will assist the general public in understanding the scientific language of the 2005 Dietary Guidelines and the key points that they can apply in their lives. To highlight those points, a consumer-oriented brochure accompanies the 2005 Dietary Guidelines. USDA's Food Guidance System also will serve as a tool to educate consumers on the Dietary Guidelines for Americans. The Food Guidance System, currently called the Food Guide Pyramid, is undergoing revision and will be released in the spring of 2005. The 2005 Dietary Guidelines, consumer brochure, and related materials are available at www.healthierus.gov/dietaryguidelines.

http://www.fsis.usda.gov/factsheets/food_product_dating/index.asp - food product dating

http://lancaster.unl.edu/food/ciq-fridge-freezer-thermometer.htm - using a fridge and freezer thermometer

PHYSICAL ACTIVITY:

www.agingblueprint.org - increasing physical activity among adults age 50 and older www.activeliving.info - Active Living Partners is a comprehensive behavior change initiative developed by Human Kinetics and the Cooper Institute; the mission is to help sedentary adults adopt and maintain physically active lifestyles. The program is based on scientific research showing that moderate physical activity improves health and that people can be successful in becoming and staying physically active if taught appropriate lifestyle skills such as addressing and overcoming barriers to physical activity, realistic goal setting and developing social support systems.

DOMESTIC ABUSE IN LATER LIFE:

The National Clearinghouse on Abuse in Later Life, a project of the Wisconsin Coalition Against Domestic Violence's publication, Building a Coalition to Address Domestic Abuse in Later Life, has been revised to enhance the cultural competency of the curriculum. The resource is available to download from their website at www.ncall.us or hard copies can be ordered from their website store or by calling (608) 255-0539. Building a Coalition to Address Domestic Abuse in Later Life (2003) - this 100+ page manual was created by the National Clearinghouse on Abuse in Later Life and by the AARP Foundation/Legal training Project. The manual was developed to show how communities and professionals from various disciplines can learn from each other and work together to address domestic abuse in later life. There is a trainer's guide and participants' manual available (Cost: \$10 both manuals/\$5 each manual). Building a Coalition to Address Domestic Abuse in Later Life-(Revised 2004) - this manual was developed as an extension from the original version created in 2003. The manual was developed to show how communities and professionals from various disciplines can learn from each other and work together to address domestic abuse in later life. However, this revised version is a result of specific recommendations from several nationally respected institutes to enhance the cultural competency of this curriculum. Both a trainer's guide and participants' manual are available. (Cost: \$10 both manuals/\$5 each manual) Deb Spangler, Aging & Disabilities Program Specialist, Nat. Clearinghouse on Abuse in Later Life, Wis Coalition Against Domestic Violence, 307 S. Paterson St. Suite 1, Madison, WI 53703; (608) 255-0539 Voice; (608) 255-3560 TTY / Fax; debs@wcadv.org; www.ncall.us; www.wcadv.org

USDA RURAL DEVELOPMENT

Rural Development is an agency of the United States Department of Agriculture. Our mission is to assist very low and low income families and individuals to become successful home owners or make repairs to homes they currently own. The following programs are available: 502 Direct loan: This loan is for low or very low income families or individuals to purchase a home. The loan has a 33 year term and, based on income, has subsidized interest that can go as low as 1.0%. The mortgage amount is determined by the applicant's income and other debt. Qualification for the program is based on total household income. We can finance 100% of the appraised value so no down payment is required and some of the closing costs may be included in the loan. The applicant must have an acceptable credit history.

502 Guaranteed Loan: This loan is for low and moderate income families or individuals for the purchase of a home. The loan is made by an approved lender and guaranteed by Rural Development. The interest rate is established by the lender based on the finance program used. This loan does not require a down payment. The applicant must have an acceptable credit history.

FEBRUARY 2006

504 Loan: This loan is for very low income families or individuals to make repairs on a home they own and occupy. The applicant may qualify to borrow up to \$20,000 for a term of up to 20 years at an interest rate of 1.0%. The applicant must show capacity to repay the loan and have an acceptable credit history.

504 Grant: This grant is for very low families or individuals with at least one applicant being 62 years of age or older. The grant is to be used to repair health or safety issues in a home that the applicant owns and occupies. The maximum grant amount is \$7,500. The applicant cannot have repayment capacity.

The Williston Rural Development Office services Divide, McKenzie and Williams Counties. For more information or to see if you may qualify for any of the above programs, please contact our office at 1106 2nd Street West, Williston, ND 58801. Or call us at 800-688-2308 ext 4 or 701-572-4597 ext 4.

Resources for Grant Writers

How to Apply Using Grants.Gov - www.ojp.usdoj.gov/nij/funding/howto.htm
Grants.Gov Grant Writing Tips - Writing proposals is hard work even for the best writers. At Grants.gov you will find a number of suggestions on what makes a good proposal http://12.46.245.173/pls/portal30/CATALOG.GRANT_PROPOSAL_DYN.show
Proposal Writing Short Course - This well-written guide is excerpted from The Foundation Center's Guide to Proposal Writing 4th ed. (New York: The Foundation Center, 2004) www.fdncenter.org/learn/shortcourse/prop1.html

Grant Writing Tools for Non-Profits - Free web-based tools for non-profit organizations, charitable, educational, public organizations, and other community-minded groups - www.npguides.org/guide/grant1.htm

Foundation Funding Guide: Public Health and Mental Health Funding - State-by-state directory, courtesy of the National Association of County and City Health Officials (NACCHO) - http://archive.naccho.org/Funding-Guide/default.asp

TAX DEPARTMENT'S FREE FILE PROGRAM:

Tax Commissioner Cory Fong encourages taxpayers to check into the free electronic filing available through the Free File program found on the Tax Department's web site – www.nd.gov/tax or call 1-701-328-2770. 4 companies offer free e-filing for tax filers in ND who meet the requirements and allows filers to simultaneously complete and file both their federal and ND sate returns electronically.

ND HEALTH CARE REVIEW, INC.:

Their newsletter has gone electronic -

http://www.ndhcri.org/hcqip/Newsletters Quality Quest/Quality Quest/Quality Quest Winter 2006.pdf - find other resources at their website – www.ndhcri.org

CHOICES FOR INDEPENDENCE: AoA is requesting \$28 million for Choices for Independence (Choices), an AoA initiative to help older individuals and their families conserve and extend their personal resources through the use of low-cost community-based alternatives, so that they can remain at home and in their communities, which is what they prefer. Choices will also seek to educate people about the role of prevention in long-term living and provide options to help people to make behavioral changes that can prevent or reduce the prevalence of chronic disease and disability.

Choices for Independence has three components which build off existing HHS investments such as Aging and Disability Resource Centers, Cash and Counseling, Evidenced-Based Disease Prevention grants, and the Own Your Future campaign, as well as best practices from the field:

Consumer Empowerment will help individuals make informed decisions about existing care options, plan ahead for their long-term care needs, and streamline access to publicly supported long-term care programs.

<u>Healthy Lifestyles</u> will assist seniors to make behavioral changes that have proven effective in reducing the risk of disease, disability and injury.

<u>Community Living Incentives</u> will give states more flexibility to help moderate-to-low-income seniors avoid or delay institutionalization and unnecessary spend-down to Medicaid.

Additional information about Choices for Independence is available on the AoA website at http://www.aoa.gov/ABOUT/legbudg/current_budg/docs/FY%2007%20CHOICES%20INITIATI VE.doc

OLDER AMERICANS MONTH – MAY 2006

The theme for the Older American's month is "Independence + Dignity + Choice = Healthy Aging"

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

Helps people in need pay their heating and energy bills this winter. For further information in ND - http://www.nd.gov/humanservices/services/financialhelp/energyassist.html or to apply contact your local county social services office:

Divide County Social Services, 300 2nd Avenue N, PO Box 9, Crosby, ND

58730-0009; Phone: (701) 965-6521; Fax: (701) 965-6529

McKenzie County Social Services; 201 West 5th; PO Box 790; Watford City,

ND 58854; Phone: (701) 444-3661; Fax: (701) 444-6436

Williams County Social Services; 110 W Broadway Ste 202; Williston, ND

58801-6032; Phone: (701) 774-6300; Fax: (701) 572-9794

2006 HHS POVERTY GUIDELINES:

http://aspe.hhs.gov/poverty/06poverty.shtml

1 person = \$9800, 2=\$13200, 3=\$16,600, 4 = \$20,000, etc.

NATIONAL CONSUMER LAW CENTER PUBLICATIONS:

Publications on credit issues such as Advice for Seniors About Credit Cards, Guide to Surviving Debt, etc.

http://www.nclc.org/action_agenda/seniors_initiative/information.shtml

FEBRUARY 2006

LATER IN LIFE NEWSLETTER

Karen Quick, Aging Services Unit NW Human Service Center (Serving Divide, McKenzie & Williams Counties) 316 2nd Ave. W., Box 1266 Williston, ND 58802-1266 774-4685 or 1-800-231-7724 (ND only) 81quik@state.nd.us